EXCEPTION

COMMISSIONER

COMMISSIONER

THE PROVISION OF ELECTRIC

COMMISSIONER-CHAIRMAN

IN THE MATTER OF COMPETITION IN

SERVICES THROUGHOUT THE STATE

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BEFORE THE ARIZONA C

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JIM IRVIN

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OF ARIZONA.

CARL J. KUNASEK

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Arizona Corporation Commission

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Docket No. RE-00000C-94-0165

RUCO'S EXCEPTIONS TO PROPOSED RULES

Pursuant to the Arizona Corporation Commission's ("Commission") February 12, 1999 Procedural Order, the Residential Utility Consumer Office ("RUCO") files its exceptions to the Electric Competition Rules and Electric Utility Rules ("Proposed Rules"). The Hearing Division has adopted many of the modifications RUCO proposed in its January 29, 1999 filing. For the reader's convenience, therefore, the following Comments and proposed amendments state all of RUCO's remaining proposed changes to the Proposed Rules. Attached as Exhibit A are the actual textual modifications which RUCO proposes.

Additionally, RUCO refers to the Proposed Rules as numbered in Exhibit A issued by the Hearing Division on February 5, 1999 (the non-strikeout version).

R14-2-210 Billing and Collection

Paragraph C.1 requires that all bills be due no later than 15 days after they are rendered. RUCO proposes that the Rule provide that bills be due no sooner than 15 days after they are rendered.

R14-21601 Definitions

RUCO proposes modifying the definition of "System Benefits" in R14-2-1601.40, to conform to its proposed modifications to Section R14-2-1608. See discussion in Section R14-2-1608 below.

R14-2-1602 Commencement of Competition

RUCO opposes linking the start of competition with the resolution of each Affected Utility's Stranded Cost and Unbundled Tariff proceedings in paragraph A.

R14-2-1604 Competitive Phases

Currently, the Rules provide that only 1½ percent of residential customers will be allowed access to competitive electric services each quarter during the two year phase-in period. The Rules do not provide any definite benefits for those residential customers who are denied access to competitive services during the phase-in period. Therefore, RUCO proposes that the currently provided for residential phase-in program be significantly expanded in size.

In paragraph C, RUCO proposes that the language require Affected Utilities to request a rate decrease for standard offer customers, rather than merely allow Affected Utilities to suggest mechanisms providing benefits to standard offer customers.

R14-2-1606 Services Required to be Made Available

RUCO proposes a modification to paragraph C.1 to require that the same service be priced the same whether offered as part of a bundled service, or as an unbundled service. Changes in R14-2-1613.O and P are also necessary.

R14-2-1607 Recovery of Stranded Cost of Affected Utilities

The Recommended Order adopts language in Section F, proposed by RUCO, to clarify that any Competitive Transition Charge ("CTC") would be charged to both competitive and Standard Offer customers. Since proposing the language, RUCO has discovered that it creates a loophole for some industrial customers that take power at transmission-level voltages and do not use the distribution system. Without further amendment, this Rule would allow those customers to escape from payment of the CTC. RUCO proposes a further amendment to close this loophole.

R14-2-1608 System Benefits Charges

System Benefits Charges should not include nuclear fuel disposal and nuclear plant decommissioning programs. Those programs relate to generation, and therefore should be included in generation costs, and, if necessary, stranded costs. In addition, the terms "market transformation" and "long-term public benefit research and development" programs are vague. Neither term is defined in the Proposed Rules. RUCO objects to the inclusion of programs in the Stranded Benefits Charge that are not identifiable.

R14-2-1613 Service Quality, Consumer Protections, Safety and Billing Requirements

RUCO opposes the separation of must-run generation units charges from the generation part of electricity costs in paragraph (O)(1)(d). Separating must-run generation from generation itself will make it more difficult for consumers to compare prices between providers. Paragraph (O)(1)(d) should be deleted.

RUCO also proposes that ancillary services not required by FERC be included in distribution service. Ancillary services included in the distribution utilities' FERC transmission tariffs should be included in transmission rates. This would simplify customer bills by making

"Ancillary Services" unnecessary as a separate billing element. The deletion of "Ancillary Services" is reflected in Section O(2).

R14-2-1615 Administrative Requirements

RUCO opposes striking the language that requires new tariffs to be affirmatively approved by the Commission. Because such offerings are new, consumers should have the benefit of Commission approval prior to a new service being available to the public.

R14-2-1616 Separation of Monopoly and Competitive Services

RUCO opposes striking the language in paragraph (A) that requires the Commission to approve a fair and reasonable value at which generation assets or competitive services are transferred to an affiliate. This rule is necessary in order to prevent Standard Offer customers from subsidizing an affiliate.

R14-2-1617 Electric Affiliate Transaction Rules

RUCO proposes additional language in Section A.2 to prohibit a person with access to non-public utility information from providing guidance to or working for an affiliate. A person with such access could provide guidance to an affiliate that could give the affiliate an unfair advantage. For example, a utility employee privy to bids could provide useful advice to an affiliate about how to bid, without actually revealing the amounts of the competing bids.

RUCO proposes modifications to Section A.7.a. When an item sold to an affiliate is used in the provision of a competitive service, the rule as currently written could result in increased stranded costs. For example, if an Affected Utility auctions its generation assets or purchased power contracts for Standard Offer customers, the Rules could prevent affiliates from bidding if the market value of the assets is less than their fully-allocated cost. The exclusion of affiliates from the bidding could result in a lower sales price, resulting in increased

stranded costs. RUCO proposes language that would allow transactions for competitive services between affiliates at market prices approved by the Commission.

RUCO suggests conforming paragraph (F)(2) to match the wording in paragraph (A) which specifically references residential customers.

R14-2-1618 Disclosure of Information

RUCO urges caution in establishing mandatory disclosure requirements. If consumers are overwhelmed with information about their generation choices, they may be deterred from entering the competitive market. Of course, essential pricing data should be provided to customers. However, data such as fuel mix and emission characteristics, which may be important to pockets of consumers, should not be required disclosures to all consumers. RUCO therefore proposes striking sections B.5 through B.7.

RESPECTFULLY SUBMITTED this 17th day of February, 1999

Scott S. Wakefield

Chief Counsel

Karen E. Nally

Attorney

1	An original and ten copies	
2	of the foregoing filed this 17th day of February, 1999 with:	
3	Docket Control Division	
4	Arizona Corporation Commission 1200 West Washington	
5	Phoenix, Arizona 85007	
6	COPIES of the foregoing hand delivered/ mailed/this 17th day of February, 1999 to:	
7	Jerry Rudibaugh, Chief Hearing Officer Hearing Division	
8	Arizona Corporation Commission 1200 West Washington Phoenix, Arizona	
9	Paul Bullis, Chief Counsel	
10	Legal Division Arizona Corporation Commission	
11	1200 West Washington Phoenix, Arizona 85007	
12	Walter W. Meek, President Arizona Utility Investors Association 2100 North Central Avenue, Suite 210	
13	Phoenix, Arizona 85004	
14	Michael A. Curtis Martinez & Curtis, P.C.	
15	2712 North 7 th Street Phoenix, Arizona 85006	
16	Norman J. Furuta Department of the Navy	
17	900 Commodore Drive, Building 107 San Bruno, California 94066-5006	
18	Sam Defraw (Attn: Code 16R) Rate Intervention Division	
19	Naval Facilities Engineering Command 200 Stovall Street, Room 10S12	
20	Alexandria, Virginia 22332-2300	
21	Steve Brittle Don't Waste Arizona, Inc. 6205 South 12 th Street	
22	Phoenix, Arizona 85040	
23	Continental Divide Electric Cooperative P.O. Box 1087 Grants. New Mexico 87020	

Ray Williamson, Acting Director Utilities Division Arizona Corporation Commission 1200 West Washington Phoenix, Arizona 85007

Barbara Klemstine
Arizona Public Service Company
Law Department, Station 9909
P.O. Box 53999
Phoenix, Arizona 85072-3999

Rick Gilliam Land and Water Fund of the Rockies 2260 Baseline Road, Suite 200 Boulder, Colorado 80302

Terry Frothun Arizona State AFL/CIO 5818 N. 7th Street, Suite 200 Phoenix. Arizona 85014-5811

Barbara S. Bush
Coalition for Responsible Energy
Education
315 West Riviera Drive
Tempe, Arizona 85252

Rick Lavis Arizona Cotton Growers Assoc. 4139 E. Broadway Road Phoenix, Arizona 85040

Karen Glennon 19037 N. 44th Avenue Glendale, Arizona 85308

Columbus Electric Cooperative P.O. Box 631 Deming, New Mexico 88031

1	Garkane Power Association P.O. Box 790	Dixie Escalante Rural Electric Assoc. CR Box 95
		- · · · - · · · · · · · · · · · · · · ·
2	Richfield, Utah 84701	Beryl, Utah 84714
	Arizona Department of Commerce	Betty Pruitt
3	Energy Office	Arizona Community Action Association
	3800 North Central Avenue, 12 th Floor	2627 North 3 rd Street, Suite 2
.	Phoenix, Arizona 85012	Phoenix, Arizona 85004
4	Filoelia, Alizoila 65012	Filoenia, Alizona 03004
	Bradley Carroll	A.B. Baardson
5	Tucson Electric Power Company	Nordic Power
	Legal Department - DB203	4281 North Summerset
6	P.O. Box 711	Tucson, Arizona 85715
	Tucson, Arizona 85702-0711	
7		Jessica Youle
_ /	Joe Eichelberger	Salt River Project
	Magma Copper Company	PAB300
8	P.O. Box 37	P.O. Box 52025
	Superior, Arizona 85273	Phoenix, Arizona 85072-2025
9		
اع	Craig Marks	Barry Huddleston
	Citizens Utilities Company	Destec Energy
10	2901 North Central Avenue, Suite 1660	P.O. Box 4411
	Phoenix, Arizona 85012-2736	Houston, Texas 77210-4411
11	Thomas and octal and octal	110401011, 10740 77210 1711
''	Steve Montgomery	Terry Ross
	Johnson Controls	Center for Energy and Economic Devel.
12	2032 West 4 th Street	P.O. Box 288
	Tempe, Arizona 85281	Franktown, Colorado 80116-0288
13	rempe, Anzona 65201	Fidiklowii, Colorado ou i 10-0200
10	Knox Kimberly	Clara Peterson
]		
14	Streich Lang	AARP
	Two North Central Avenue	HC 31, Box 977
15	Phoenix, Arizona 85004	Happy Jack, Arizona 86024
	Barbara Sherman	Larry McGraw
16	Utility Watchdog Committee	USDA-RUS
'	120 E. McKellips Road	6266 Weeping Willow
	Tempe, Arizona 85281-1118	Rio Rancho, New Mexico 87124
17		
. [Jim Driscoll	William Baker
18	Arizona Citizen Action	Electrical District No. 6
.]	2430 S. Mill, Suite 237	P.O. Box 16450
19	Tempe, Arizona 85282	Phoenix, Arizona 85011
19		
	John Jay List	Wallace Tillman
20	National Rural Utilities Cooperative	National Rural Electric Cooperative
	Finance Corp.	Association
21	2201 Cooperative Way	4301 Wilson Boulevard
- '	Herndon, Virginia 21071	Arlington, Virginia 22203-1860
	Transfer and and and a	rumigeon, viiginia zzzoo-1000
22	Robert Julian	C. Webb Crockett
	PPG	Fennemore Craig
23	1500 Merrell Lane	3003 North Central Avenue, Suite 2600
-0	Belgrade, Montana 59714	
	Deigrade, Montana 397 14	Phoenix, Arizona 85012-2913

Michael Block Robert S. Lynch 1 Goldwater Institute 340 E. Palm Lane, Suite 140 201 North Central Avenue Phoenix, Arizona 85004-4529 Phoenix, Arizona 85073 Stan Barnes 3 **Carl Robert Aron** Copper State Consulting Group Itron, Inc. 100 West Washington, Suite 1415 2818 N. Sullivan Road Phoenix, Arizona 85003 4 Spokane, Washington 99216 **Douglas Nelson** 5 Douglas C. Nelson, PC Lawrence V. Robertson, Jr. 7000 North 16th Street, Suite 120-307 Munger Chadwick, PLC Phoenix. Arizona 85020-5547 333 North Wilmot, Suite 300 6 Tucson, Arizona 85711-2634 Albert Sterman Michael Grant **Arizona Consumers Council** 2849 East 8th Street Gallagher & Kennedy 2600 North Central Avenue 8 Tucson, Arizona 85716 Phoenix, Arizona 85004 Suzanne Dallimore Lex Smith Antitrust Unit Chief Michael Patten **Department of Law Building** 10 Attorney General's Office Brown & Bain, PC P.O. Box 400 1275 West Washington Phoenix, Arizona 85007 Phoenix, Arizona 85001-0400 11 Steve Wheeler Vinnie Hunt 12 City of Tucson Thomas M. Mumaw **Department of Operations** Snell & Wilmer One Arizona Center 4004 S. Park Avenue, Building #2 Tucson, Arizona 85714 400 E. Van Buren Street Phoenix, Arizona 85004-0001 14 Elizabeth S. Firkins International Brotherhood of Electrical Carl Dabelstein 15 2211 E. Edna Avenue Workers, L.U. #1116 Phoenix, Arizona 85022 750 S. Tucson Boulevard 16 Tucson, Arizona 85716-5698 Jesse Sears, Assistant Chief Counsel Office of the City Attorney Russell E. Jones 17 200 West Washington, Suite 1300 O'Connor Cavanagh Molloy Jones Phoenix, Arizona 85003-1611 P.O. Box 2268 18 Tucson, Arizona 85702 Christopher Hitchcock Hitchcock Hicks & Conlogue Myron L. Scott 19 1628 E. Southern Avenue, No. 9-328 P.O. Box 87 Bisbee, Arizona 85603-0087 Tempe, Arizona 85282-2179 20 Barbara R. Goldberg Andrew Bettwy Office of the City Attorney Debra Jacobson 21 3939 Civic Center Boulevard **Southwest Gas Corporation** Scottsdale, Arizona 85251 5241 Spring Mountain Road 22 Las Vegas, Nevada 89102

23

24

1	Peter Glaser Doherty Rumble & Butler, PA
2	1401 New York Ave., NW, Suite 1100 Washington, DC 20005
3	Timothy M. Hogan Arizona Center for Law in the Public Interest
4	202 E. McDowell Rd., Suite 153 Phoenix, Arizona 85004
5	Timothy Michael Toy Winthrop Stimson Putnam & Roberts
6	One Battery Park Plaza New York, New York 10004-1490
7	Raymond S. Heyman
8	Darlene M. Wauro Roshka Heyman & Dewulf, PLC Two Arizona Center
9	400 North 5 th Street, Suite 1000 Phoenix, Arizona 85004
10	Chris King, Vice President CellNet Data Systems, Inc.
11	12667 Alcosta Blvd., Suite 350 San Ramon, California 94583
12	Steven C. Gross
13	Porter Simon 40200 Truckee Airport Road Truckee, California 96161
14	Ward Camp
15	Phaser Advance Metering Services Avarado Square Mail Stop SIM9
16	Albuquerque, New Mexico 87158
17	Libby Brydolf California Energy Markets Newsletter
18	2419 Bancroft Street San Diego, California 92104
19	James P. Bartlett 5333 North 7 th St., Suite B-215
20	Phoenix, Arizona 85014
21	Kathy T. Puckett Shell Oil Company 200 N. Dairy Ashford
22	Houston, Texas 77079

24

Bradford A. Borman PacifiCorp 201 S. Main, Suite 2000 Salt Lake City, Utah 84140

Marcia Weeks 18970 N. 116th Lane Surprise, Arizona 85374

John T. Travers William H. Nau 272 Market Square, Suite 2724 Lake Forest, Illinois 60045

Stephanie A. Conaghan Duane Morris & Heckscher, LLP 1667 K Street, NW., Suite 700 Washington, DC 10006-1608

Billie Dean AVIDD P.O. Box 97 Marana, Arizona 85652-0987

Raymond B. Wuslich Winston & Strawn 1400 L Street, NW Washington, DC 20005

Donald R. Allen John P. Coyle Duncan & Allen 1575 Eye Street, NW, Suite 300 Washington, DC 20005

Thane T. Twiggs Idaho Power Company P.O. Box 70 Boise, Idaho 83707

Paul W. Taylor R W Beck 2201 E. Camelback Rd., Suite 115-B Phoenix, Arizona 85016-3433

Jay I. Moyes Meyer Hendricks Bivens & Moyes, PA 3003 North Central Ave., Suite 1200 P.O. Box 2199 Phoenix, Arizona 85001-2199

Peter Q. Nyce, Jr.
Department of the Army
JALS-RS, Suite 713
901 North Stuart Street
Arlington, Virginia 22203-1837

K. R. Saline K. R. Saline & Associates 160 North Pasadena, Suite 101 Mesa, Arizona 85201-6764

By Cheryl Frauloh

Andrew N. Chau Shell Energy Services Co., LLC 1221 Lamar, Suite 1000 Houston, Texas 77010

Dan Neidlinger 3020 North 17th Drive Phoenix, Arizona 85015

RUCO's Proposed Modifications to Retail Electric Competition Rules and Electric Utilities Rules

R-14-2-210 Billing and Collection

C.1. All bills for utility services are <u>shall be</u> due and payable no <u>later less</u> than 15 days from the date of the bill. Any payment not received within this time frame <u>by the due date</u> shall be considered delinquent and could incur a late payment charge.

R14-2-1601 Definitions

40. "System Benefits" means Commission-approved utility low-income, demand side management, consumer education, market transformation, environmental, and renewables, long term public benefit research and development, and nuclear power plant decommissioning programs.

R14-2-1602 Commencement of Competition

A. An Affected Utility's customers will be eligible for competitive electric services, subject to the phase-in schedule in R14-2-1604, on the date set by Commission Order in each Affected Utility's Stranded Cost and Unbundled Tariff proceeding.

R14-2-1604 Competitive Phases

B. As part of the minimum 20% of 1995 system peak demand set forth in R14-2-1604(A), each <u>Each</u> Affected Utility shall reserve a residential phase-in program that provides an increasing minimum percentage of residential customers with access to competitive electric services according to the following schedule:

July 1, 2000 8 3/4%

October 1, 2000 10%

1. January 1, 1999 10%

July 1, 1999 15%

January 1, 2000 20%

July 1, 2000 25%

C. Each Affected Utility shall file a report an application by November 1, 1999, detailing possible mechanisms to provide benefits, including rate reductions of 3% - 5%, to all Standard Offer customers. to decrease standard offer rates by at least three to five percent.

R14-2-1606 Services to be Made Available

C.1. By the date indicated in R14-2-1602 October 1, 1999, each Affected Utility shall file proposed tariffs to provide Standard Offer Service. Such rates shall not become effective until approved by the Commission. Standard Offer tariffs shall include the billing cost elements required by R14-2-1613(O). When the same service is provided under an Affected Utility's Standard Offer tariffs and Unbundled Service tariffs to the same class of customers, the service shall be priced the same under both tariffs.

R14-2-1607 Recovery of Stranded Cost of Affected Utilities

F. A Competitive Transition Charge (CTC) may be assessed on all <u>retail</u> customers continuing to use the distribution system based on the amount of generation purchased from any supplier. Any reduction in electricity purchases from an Affected Utility resulting from self-generation, demand side management, or other demand reduction attributable to any cause other than the retail access provisions of this Article shall not be used to calculate or recover any Stranded Cost from a consumer.

R14-2-1608 System Benefits Charges

A. Each Affected Utility or Utility Distribution Company shall file for Commission review non-bypassable rates or related mechanisms to recover the applicable pro-rata costs of System Benefits from all

consumers located in the Affected Utility's or Utility Distribution Company's service area. Affected Utilities or Utility Distribution Companies shall file for review of the Systems Benefits Charge at least every 3 years. The amount collected annually through the System Benefits charge shall be sufficient to fund the Affected Utilities' or Utility Distribution Companies' Commission-approved low income, consumer education, demand side management, environmental, and renewables long term public benefit research and development and nuclear fuel disposal and nuclear power plant decommissioning programs and other programs that may be approved by the Commission from time to time.

R14-2-1613 Service Quality, Consumer Protection, Safety, and Billing Requirements

- O. Billing Elements. After the commencement of competition within a service territory pursuant to R14-2-1602, all customer bills, including bills for Standard Offer, for customers within that service territory, will list, at a minimum, the following billing cost elements:
 - 1. Electricity Costs:
 - a. Generation,
 - b. Competition Transition Charge, and
 - c. Fuel or purchased power adjustor, if applicable, and
 - d. Must-Run Generation Units charge
 - 2. Delivery costs:
 - a. Distribution services, and
 - b. Transmission services, and
 - c. Ancillary services
 - 3. Other Costs:
 - a. Metering Service,
 - b. Meter Reading Service,
 - c. Billing and collection, and
 - d. System Benefits charge

Insert new paragraph P

P. Within a given customer class, the bundled and unbundled bills shall include the same billing cost elements.

Renumber to conform

R14-2-1615 Administrative Requirements

A. Any Electric Service Provider certificated under this Article may file proposed additional tariffs for Competitive Services at any time which include a description of the service, maximum rates, terms and conditions.

The proposed new service may not be provided until the Commission has approved the tariff.

R14-2-1616 Separation of Monopoly and Competitive Services

A. All competitive generation assets and competitive services shall be separated from an Affected Utility prior to January 1, 2001. Such separation shall either be to an unaffiliated party or to a separate corporate affiliate or affiliates. If an Affected Utility chooses to transfer its competitive generation assets or competitive services to a competitive electric affiliate, such transfer shall be at a value determined by the Commission to be fair and reasonable.

R14-2-1617 Electric Affiliate Transaction Rules

- A.2. An Utility Distribution Company, its parent holding company, or a separate affiliate created solely for the purpose of corporate support functions, may share with its affiliates joint corporate oversight, governance, support systems and personnel. However, no person privy to a utility's non-public information shall serve an affiliate in any capacity or provide any guidance based on non-public information. Any shared support shall be priced, reported and conducted in accordance with all applicable Commission pricing and reporting requirements. An Utility Distribution Company shall not use shared corporate support functions as a means to transfer confidential information, allow preferential treatment, or create significant opportunities for cross-subsidization of its competitive electric affiliates, and shall provide mechanisms and safeguards against such activity in its compliance plan.
- A.7.a Goods and services provided by an Utility Distribution Company to a competitive electric affiliate shall be transferred at the price and under the terms and conditions specified in its tariff. If the goods or service to be transferred is a non-tariffed item, the transfer price shall be the higher of fully allocated cost or the fair market price, except that if a good or service transferred is being divested because it is used to provide a competitive service under this Article, it may be transferred at a Commission-approved market value even if its fully-allocated cost is higher. Transfers from an affiliate to its affiliated Utility Distribution Company shall be priced at the lower of fully allocated cost or fair market value, except that if the item

transferred is to be used in providing a competitively-traded service to Standard Offer customers, it may be transferred at a Commission-approved market price even if its fully-allocated cost is lower. If market price cannot be easily determined by the Utility Distribution Company or if a good or service is not regularly offered to third parties (e.g., shared service), the transfer price should not be less than the fully allocated cost of the good or service.

R14-2-1618 Disclosure of Information

- A. Each Electric Service Provider providing generation services shall prepare a consumer information label that sets forth the following information (to the extent reasonably known) for residential customers:
 - 1. Price to be charged for generation services,
 - 2. Price variability information,
 - 3. Customer service information,
 - 4. Composition of resource portfolio,
 - 5. Fuel mix characteristics of the resource portfolio,
 - 6. Emissions characteristics of the resource portfolio, and
 - 7. Time period to which the reported information applies.